

THE

ROSE COLLECTION

Window Treatments • Reupholstery • Cubicle Curtains

April 7, 2008

Ms. Susan Gauthier
Mark Kamin & Associates, Inc.
2747 Bamlet Road
Royal Oak, MI 48073

Dear Susan:

I am writing to acknowledge to you the impact that the business consulting and coaching program which I recently completed with you and Mark Kamin & Associates has had on my business production and practices. I have learned how to generate increased financial opportunities, much greater productivity and highly focused client results.

One thing that stands out so much is how the "chatter" that goes on in my head can be so crippling-- yet in my work with you I learned how to recognize the chatter for what it is and to dismantle it so it doesn't get in the way -- leading to "breakthrough" business results. For example, when faced with a scheduling issue with a key supplier that seemed unresolvable, I was able to create the perfect opening to get the job done on time -- in just one conversation.

It is absolutely incredible to experience having my intended business outcomes actually happen more rapidly and with less effort and stress when I operate with "breakthrough" management practices. I now can create larger and more frequent sales prospects - I notice that time and time again these occur in multiples.

It is evident to me that the work I've done with you and learning a new way of thinking has also opened my day up to get so much more done. It's like I've received the gift of time.

All of what I've mentioned so naturally and automatically carried over into my personal life, which has, undoubtedly been enhanced as well.

I look forward to continuing coaching with you.

Yours truly,


Sharon R. Zmick
Owner